Promoting integrated solutions that strengthen civil society institutions by fostering civic engagement, organizational capacity and financial viability

Tetra Tech’s work with civil society and citizen engagement groups is an integral part of our project implementation. We foster the creation of deliberative spaces where citizens and public officials interact and negotiate to find solutions to problems. In addition, we provide extensive organizational capacity-building programs to civil society organizations to increase their effectiveness and sustainability as representatives and advocates for marginalized and vulnerable populations. We work closely with each civil society organization (CSO) to assess and then strengthen their capacity to deliver more effective and efficient services to their communities.

Areas of Expertise

**Strengthening Civic Engagement**

Tetra Tech encourages collaboration between government institutions, civil society organizations and individuals. Our work in civic engagement supports civil society’s ability to mobilize people, advocate for public needs, monitor progress, and create constructive forums for engagement between local stakeholders. Tetra Tech fosters community-prioritized and country-led solutions and supports coordination and cooperation among actors to improve the public’s access to information.

**Building and Improving Organizational Capacity**

Tetra Tech develops the capacity of local organizations, enabling them to improve the services they offer, act as watchdogs and community educators, and raise their voice on behalf of their constituency. Tetra Tech’s unique assessment tools are contextually adapted and designed to guide self-assessments of organizational capacity, creation of organizational development plans, and provide access to easily adaptable solutions. We improve CSOs’ effectiveness and long-term organizational viability.

**Improving Analysis and Advocacy**

Tetra Tech has developed field-tested tools that empower CSOs to more effectively advocate for citizen’s needs. Our support builds the capacity of local CSOs to conduct policy research, process and analyze public data, develop and implement advocacy strategies, create movements and coalitions, and utilize dynamic communication tools. Collectively, these efforts have improved CSO representation and policy advocacy initiatives at the national and sub-national levels in multiple countries where we work.

**Improving Financial Viability**

Tetra Tech improves the financial viability of local organizations through the provision of training, coaching, and mentorships, often paired with grant-making and direct programming. We work with CSOs to diversify their funding streams, and identify and leverage existing organizational assets through which they can build income streams, such as on-the-job training, training and country-specific knowledge, allowing these CSOs to sustain their organizations.
Project Focus on Strengthening Civic Engagement

Georgia Good Governance Initiative (GGI)
GGI works closely with the civil society organizations in Georgia to advocate for accountable governance and monitor government service delivery. GGI also supports CSOs' ability to review local governance policies, facilitates participatory decision-making and provides opportunities for citizens to advocate for their rights. GGI provides support to the Government of Georgia in meeting its commitments under the Open Government Partnership (OGP), which brings together government leaders and civil society advocates from 78 countries, including local governments, and together they promote accountable, responsive and inclusive government.

Women’s Leadership Development (WLD)
WLD worked closely with civil society organizations in Afghanistan to build their organizational capacity, enabling them to better meet their goals while also building comprehensive and standardized financial and procurement systems. The project mentored and coached the organization’s staff to optimize adoption of the new standardized system. WLD completed a through organizational assessment of the Afghan Women’s Education Center (AWEC). Based on the results, WLD worked closely with AWEC to provide on-the-job technical and operational support on subcontract management, procurement, financial management, human resources, compliance and reporting, and inventory systems. WLD enhanced local CSOs’ abilities to participate in and contribute to future large and complex projects while remaining compliant with donors and U.S. Government-funded project requirements.

Mali Sub-National Governance Program (SNGP)
SNGP supports civil society organizations in Mali with training to build organizational capacity, and tools to strengthen systems such as human resources and financial management. The program facilitates coordination between CSOs, government counterparts, and the public, and supports improved communication between CSOs and their beneficiaries. Mali SNGP provides long term organizational capacity building for local NGOs in good governance and sound management practices to position themselves for direct funding from USAID.