



# TETRA TECH

complex world | CLEAR SOLUTIONS™

**Tetra Tech is a leading provider of emergency preparedness and community resilience services for public health, social service, and healthcare organizations across the U.S.** From emergency preparedness planning and mitigation strategy development, to training and exercise development, to response and recovery assistance, Tetra Tech is truly a turn-key provider of comprehensive preparedness, response, and recovery services. We offer a proven, field-tested methodology for public health preparedness planning, response and recovery. Our methodology is process-centric and has been used by governments, schools, businesses and public health agencies across the country to develop disaster readiness plans and enact responses.

## COVID-19 Response Capabilities | How Tetra Tech Can Help . . . . .

### Disinfection Services

Disinfection, spraying, and monitoring services at areas identified as known or suspected to have COVID-19 including mass transit facilities and vehicles (e.g. buses, subway cars, trains), public facilities and open spaces, utilities and healthcare facilities.

- Develop a disinfection plan based on critical infrastructure & facilities
- Deploy staff to disinfect identified areas
- Develop real-time cloud-based monitoring system to determine areas that have been disinfected and dashboards for reporting
- Monitoring of PPE use, completion of scope of work, reconciliation of invoices



### Monitoring and Oversight of Medical Shelters

Tetra Tech is prepared to act as the our client’s representative by adequately staffing and implementing the SOPs for Homeless Medical Shelters daily, based on our years of experience with contractor compliance monitoring in disaster operations and construction management. Tetra Tech monitors daily operations, utilizing qualified and appropriate number of staff needed to address 60, 120, or 1,000 bed facilities. Our team will coordinate daily oversight including QA/QC of day-to-day operations and daily briefings and reports as required. The activities performed by Tetra Tech staff include:



- Monitoring the following activities:
  - Staff training and credentials to ensure trained and qualified personnel are on-site.
  - Contractor PPE supplies via electronic tracking to ensure proper levels of PPE are always on site.
  - Daily medical monitoring for all staff and guests and capturing those records either hard copy or electronically using handheld devices.
  - Guest medical monitoring and needs daily, as well as that of staff.
  - Daily health and safety concerns to ensure a safe work environment.
  - Review and recommend updates to existing facility operator for cleaning and sanitizing as is appropriate.
- Implement a QA/QC process to ensure that all SOPs and state and local guidelines are being adhered to for proper facility cleaning and sanitizing.
- Visual verification of cleaning/sanitizing using handheld devices.
- Conduct QA/QC of waste disposal and management in coordination with County or other designated agencies

## Modular Medical Systems Architecture Planning & Design

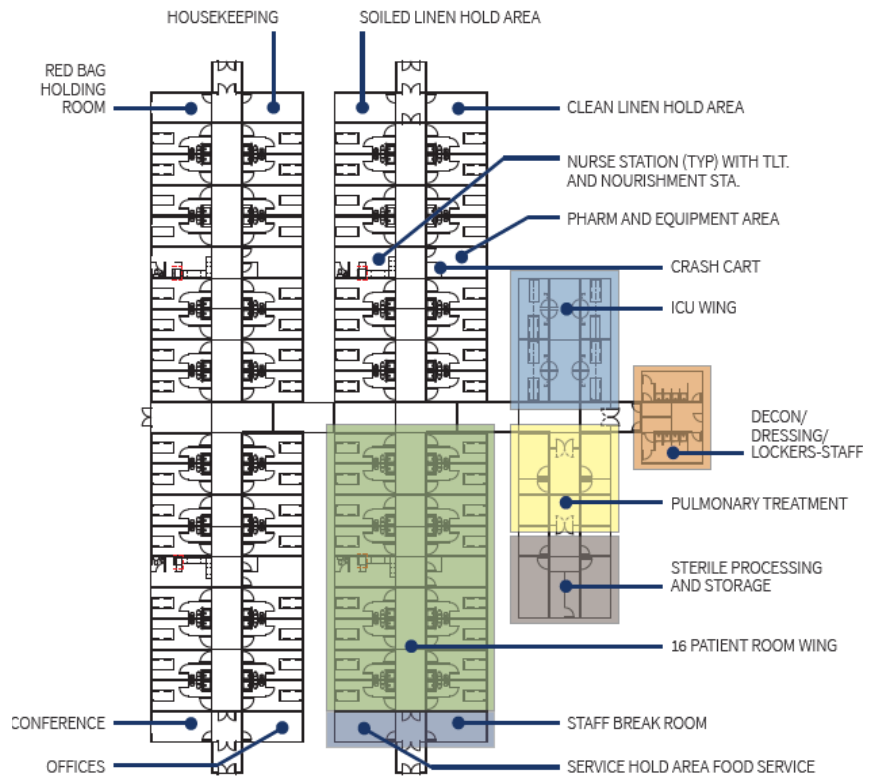
Tetra Tech has successfully responded to more than 2,000 natural, man-made, and technological events across the globe.

Additionally, our team has direct experience with USACE Joint and Contingency Engineering operations: Our staff have planned and designed millions of square feet of treatment, living, working, and support facilities in the United States and abroad.

## Crisis Communications Management

Leading up to and during times of crisis, we work with our clients to ensure that they are prepared in every sense of the word. We realize that time is a commodity during crises; we quickly tailor solutions and approaches to meet our clients where they are in terms of preparation and greatest need. Our tailored remote advisory and training services include the following:

- Internal messaging include e-newsletters, webinars and videos;
- Preparation for media interviews of all types;
- Creating credible messaging for various target audiences;
- Social media messaging that aligns with the overall approach;
- Media monitoring and analysis;
- Building effective spokespeople within your organization; and how to best organize your communications team during a crisis; and
- Graphic design and visualization to help “explain” the crisis and the response



## Additional Services

- Technical Assistance for Federal Programs
- Grant Disbursement Case Management
- Small Business Grant/Loan Program Administration
- EOC Staff Augmentation
- Homeless Population Management
- Logistics Support
- Call Center Operations
- Cloud-Based Data Management & Analytics
- Website Management & Data Reporting